



# On-site repair service Quick inverter recovery at your site



**FIMER on-site repair service provides you with the latest solar inverter expertise at the location you need. Your service request is quickly attended to and carried out by FIMER certified service engineers. With Onsite Repair service, you can safely minimize the downtime of your solar plant.**



#### **Fast support**

FIMER-certified service engineers are at your reach through local FIMER customer contact centers.



#### **High quality**

FIMER-certified engineers are equipped with the best tools and instructions, and follow quality standards, local regulations and safety requirements.



#### **Shorter downtime**

Fast response time combined with professionally done repair leads to minimized downtime of your solar plant.



#### **Special report**

Service covers detailed repair report. To improve plant and inverter performance, operational advice may be offered.

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### Solar inverter failure

Your inverter is defected or you do not exactly know why the inverter is not operating properly. Your own attempts to repair the inverter do not succeed.



### Check serial number

The inverter serial number will help FIMER to identify your inverter.



### Contact your local FIMER

FIMER and its certified service providers are the best knowledge source for FIMER solar inverters. Together with our specialists, you can discuss the problem and determine if an on-site repair would be the best solution.



### Fault tracing

FIMER-certified engineer conducts a fault tracing after first completing a work safety check.



### Optional spare part ordering

If a repair requires spare parts and those are not available at your stock, genuine spare parts can be ordered from FIMER separately.



### Repair at your site

FIMER-certified field engineer completes the actual repair on-site. Later, you will receive a report on the entire repair case and parameter backups.



### Solar inverter is running



For more information please contact your local FIMER representative or visit:

[fimer.com](http://fimer.com)

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